



Global SIM

ADS is introducing a global SIM in new equipment starting in late October 2024. These SIMS are not activated upon arrival of the equipment.

Please contact Client Services to activate the SIM. Client Services will need the number string at the bottom of the card in order to activate the card. Take a picture of the card/s and send via e-mail listed below. Also, please state if you want a public or private IP address. A public IP address does not require the use of the ADS VPN. If you choose a private IP address, you will be asked to download and install Forticlient VPN and given access credentials to the VPN.



The APN for the modem is data.apn.name. An Advanced device will need to be setup on the monitor in QStartXML. Then edit the Advanced device and under the Modem Setup tab, create a type of APN and description is data.apn.name. Then select Add.

Edit Wireless Parameters

Type	Description	Value 1	Value 2
Provider	AT&T	AT+COPS=1,2,"""310410"""	
Provider	Orange	AT+COPS=1,2,"""23433"""	
Provider	O2	AT+COPS=1,2,"""23410"""	
Provider	Vodafone	AT+COPS=1,2,"""23415"""	
Provider	T-Mobile	AT+COPS=1,2,"""23430"""	
APN	ADSENV.COM	client	ads
APN	12375.mcs		
APN	pse.telus.iot		
APN	data.apn.name		

Parameters

Type: Description: Add

Value 1: Value 2: Remove

OK Cancel

No user name or password is required. Authentication is set to None. You will need to activate the monitor with these settings.

Diagnostic Modem Setup Notification

APN

Provider:

Username:

Password:

Authentication:

Edit

Client Services Contact information:

E-mail: adssupportcenter@idexcorp.com

Phone: 1-877-237-9585 or 256-430-6242