



ADS LLC
340 The Bridge Street
Suite 204
Huntsville, AL 35806
Tel: 800-633-7246
<http://www.adsenv.com>

January 2, 2024

Product End of Life Notification

Dear Valued Customer,

Thank you for choosing ADS as your flow monitoring solutions provider. This letter is to inform you of a product change due to technical obsolescence.

Product: Profile®

Background:

This letter is to inform you that ADS plans to execute an End of Life-cycle (EOL) process for the ADS *PROFILE* Software product. We have made the determination to discontinue *PROFILE* to provide our customers with more advanced products such as *ADS PRISM™* and *ADS QStart™ XML*. *PROFILE* was introduced in 1998 offering a feature-rich platform for the management of ADS data, data analysis, and reporting and has been used to manage thousands of flow monitoring studies since its release.

Today, *ADS PRISM* now serves as the primary platform for these features, with advance features in data storage and capacity, data accessibility, data analytics, reporting, and specialized applications available within the platform such as *ADS blockagePREDICT™* and *ADS SLiCER®*.

QStart XML will serve as our primary desktop software utilized for ADS hardware commissioning, on-site data collection, and simple data exporting tasks.

Schedule:

January 1, 2024: ADS Client Services will offer a never-ending license access to existing Profile users. Client Services will support Profile® and assist customers with migration to PRISM™ as needed.

December 31, 2024: ADS Client Services will no longer install Profile®, provide Profile licenses or troubleshoot Profile issues.

Thank you in advance for your understanding and cooperation. If you have any questions, please contact your ADS sales representative.